

# Comparisons of Job Characteristics

**Focus Occupation:** [Cargo and Freight Agents \(43-5011\)](#)

**Associated Occupation:** [Dispatchers, Except Police, Fire, and Ambulance \(43-5032\)](#)

[Compare Knowledge](#)

[Compare Skills](#)

[Compare Abilities](#)

[Compare Detailed Work Activities](#)

[Compare Tools and Technologies](#)

<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

## Knowledge

Similarity of Focus Occupation to Associated Occupation: 87

**Focus Occupation:** Cargo and Freight Agents (43-5011)

**Associated Occupation:** Dispatchers, Except Police, Fire, and Ambulance (43-5032)

Associated Occupation's Key Knowledge Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Customer and Personal Service	11.3	14.9	13.8	0	Current knowledge level may be sufficient
Administration and Management	8.4	11.3	8.3	<<	Extensive education and/or training may be required
Transportation	4.6	10.5	15.1	>>	Current knowledge level is likely more than sufficient
Public Safety and Security	6.9	8.7	2.2	<<	Extensive education and/or training may be required
Geography	3.9	7.3	6.6	<	Expanded education and/or training may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## Skills

Similarity of Focus Occupation to Associated Occupation: 95

**Focus Occupation:** Cargo and Freight Agents (43-5011)

**Associated Occupation:** Dispatchers, Except Police, Fire, and Ambulance (43-5032)

Associated Occupation's Key Skills Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Active Listening	11.0	14.1	11.4	<	A higher skill level may be required
Speaking	10.8	13.4	12.0	<	A higher skill level may be required
Coordination	9.1	12.2	9.0	<<	Extensive development of skills in this area may be required
Time Management	8.9	11.0	10.0	<	A higher skill level may be required
Service Orientation	7.9	10.0	9.0	<	A higher skill level may be required
Negotiation	6.8	9.6	10.5	0	Current skill level may be sufficient
Persuasion	7.4	9.4	7.9	<	A higher skill level may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

Abilities		Similarity of Focus Occupation to Associated Occupation: 95			
Focus Occupation: Cargo and Freight Agents (43-5011) Associated Occupation: Dispatchers, Except Police, Fire, and Ambulance (43-5032)					
Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Oral Expression	12.4	14.4	13.3	0	Current ability level may be sufficient
Speech Clarity	10.2	13.0	10.1	<<	Extensive improvement in abilities may be required
Speech Recognition	9.9	12.4	9.1	<<	Extensive improvement in abilities may be required
Selective Attention	8.7	10.0	8.6	<	Some improvement in abilities may be required
Time Sharing	6.6	7.5	6.2	<	Some improvement in abilities may be required
Memorization	5.6	7.3	3.7	<<	Extensive improvement in abilities may be required
Speed of Closure	5.9	7.1	3.6	<<	Extensive improvement in abilities may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

Activities that Both Occupations Have in Common		Similarity of Focus Occupation to Associated Occupation: 78
Focus Occupation: Cargo and Freight Agents (43-5011) Associated Occupation: Dispatchers, Except Police, Fire, and Ambulance (43-5032)		
Work Activities	Exclusivity of Activity	
Compile numerical or statistical data	38	
Expedite freight movement	95	
Maintain records, reports, or files	5	
Prepare reports	8	
Read maps	42	
Use computers to enter, access or retrieve data	3	

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

Tools and Technologies that Both Occupations Have in Common	Similarity of Focus Occupation to Associated Occupation: 57
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**Focus Occupation: Cargo and Freight Agents (43-5011)****Associated Occupation: Dispatchers, Except Police, Fire, and Ambulance (43-5032)**

Tools and Technologies	Exclusivity
Business function specific software	1
Computers	1
Content authoring and editing software	1
Data management and query software	1
Finance accounting and enterprise resource planning ERP software	2
Industry specific software	1
Information exchange software	1
Network applications software	1
Personal communication devices	2

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.